



Student Care Centre @ Tampines Primary School **Frequently Asked Questions**

1. Who is the operator of the Student Care Centre (SCC) in Tampines Primary School?

Commit Learning SchoolHouse (CLS) has been appointed as the SCC operator in Tampines Primary School. CLS SCC strives to be a safe and conducive environment for your child's holistic development as well as a place to rest after school hours.

2. What are the opening hours of the SCC?

During school term (Monday to Friday):	2.00 pm – 7.00 pm
During school holidays (Monday to Friday):	7.30 am – 7.00 pm
Saturday, Sunday and Public Holidays:	Closed

3. Will the SCC be opened when students do not have to attend school during term time?

Yes, the SCC will operate from 7.30 am to 7.00 pm on such days.

The following are some examples: School holiday after Youth Day, School holiday after National Day, Children's Day, School Admin Day and Parents Teachers Meeting. More details will be shared with parents/guardians.

4. How do I apply and register for a place in the SCC?

Interested parents/guardians are invited to apply online using the web link at <https://forms.gle/CS81S1v22FxKpGUaA>. The school will review the SCC application forms and select students based on their need for after-school care arrangement. All applicants will be informed of the outcome of their SCC application by the school. CLS will contact the successful applicants to complete the online SCC registration and payment.

5. What are the SCC fees?

The SCC fees are as stipulated:

- a. One-off registration fee: \$30
- b. Monthly fee: \$245
- c. Polo tee: \$15
- d. Pants/Shorts: \$15
- e. School Holiday/School Closure daily surcharge*: \$7
- f. One month deposit fee**: \$245

**School Holiday/School Closure surcharge will apply to all students who require SCC services during school holidays and on school closure days during school term, regardless of the duration of time in attendance.*

***A minimum of one calendar month written notice of withdrawal must be given to CLS, wherein the deposit paid will be refundable to offset the last month's fee*

6. What subsidy is available for SCC?

Ministry of Social and Family Development (MSF) SCC Subsidy.

Subsidy Criteria:

- Both you and your spouse are working at least 56 hours per month*;
- Your total gross monthly household income is \$4,500 or less, or your total gross monthly household per capita income is \$1,125 or less;
- Your child is 7-14 years of age;
- Your child attends a registered Student Care Centre; and
- Your child is a Singapore Citizen or Permanent Resident (at least one immediate family member in the same household must be a Singapore Citizen).

*If either parent/legal guardian is not working at least 56 hours per month, he or she needs to have valid reasons with documentary proof. Valid reasons can include looking for work, medical leave, incarceration, being a certified full-time caregiver for a dependent, etc.

Subsidy amount: A one-off Start-Up Grant of up to \$400 per child is given. The grant can be used to pay for the initial costs such as deposit, registration fee and uniforms. A maximum subsidy (98% of the SCC fee or \$290) will be provided for successful applicants.

7. Is there transport service that I can engage to send my child home after Student Care?

There is no transport service to send students home at the end of the SCC opening hours. Parent/Guardian must come personally to fetch the child from the SCC.

8. Who are the staff at the SCC?

There will be an appointed SCC Supervisor to oversee a team of programme staff who will supervise students with their homework, and conduct character development lessons, outdoor games and other scheduled enrichment activities. The ratio for supervision is 1 adult to 25 students.

9. Who is the caterer for the SCC meals?

SATS, SAMSUI (subsidiary of Soup Kitchen) and GOURMETZ (subsidiary of Neo Group) cater the SCC meals. These three major catering companies are registered with the relevant government agencies. They adhere to guidelines and regulations set by the Health Promotion Board and National Environment Agency. They are Halal certified and have vegetarian options

10. Where will the meals be served at the SCC?

Lunch and afternoon snack will be served in various dual use classrooms and the SCC main centre.

11. Are students required to wear the SCC attire at the SCC?

It is compulsory for students to change into the SCC attire if they do not have any school activities after lunch. Students who need to attend after-school activities will only change into the SCC uniform upon returning from their after-school activities.

12. Will there be rest time in the SCC?

Yes, there will be up to 1 hour of rest time for the P1- P2 students

13. How can I communicate with the SCC staff?

You may contact the SCC staff via the centre number during SCC operating hours from 10am to 7pm. You may also speak with the SCC staff in person when you pick up your child from the SCC.

14. How can I give feedback on the staff and services of CLS?

You may do so via email at feedback@commitlearning.com.sg.

15. What does my child do in the SCC?

A typical weekly SCC programme is as follows:

Time	Monday	Tuesday	Wednesday	Thursday	Friday
School Dismissal	Attendance-taking, Temperature-taking & Health Check at respective classrooms / designated gathering points				
2.00 pm – 2.30 pm	Lunch				
	Freshen up and change into SCC attire				
2.30 pm – 4.30 pm	Briefing and Sharing session for all students (Check-in time)				
	Homework Supervision Programme				
	Rest Time				
4.30 pm – 6.00 pm	Temperature-taking & Health Check, Afternoon Snack				
	CLS Curriculum: <ul style="list-style-type: none"> • Character Development Programme • Enrichment Programme • Outdoor Activity 				
	Weekly Goal Setting	Daily Reflection	Daily Reflection	Daily Reflection	Weekly Goal Review
	Housekeeping and preparation for dismissal				
	Individual Reading Time & Dismissal				
6.00 pm – 7.00 pm	Individual Reading Time & Dismissal				

16. What are the programmes at the SCC?

SCC programmes are aligned closely to the MOE guidelines. Its curriculum has been thoughtfully designed with the needs of the students in mind — it places top priority in creating engaging and exciting learning experiences. The curriculum offers intellectually stimulating lesson materials that motivate and engage the students. These materials provide rich resources for teaching and learning so as to develop the potential of the students.

Besides daily supervision of homework and twice a week character development/education lessons, there are also enrichment programmes, outdoor sports activities, circle time for staff and students, small group interaction, and play time. The enrichment programmes are designed using a modular approach and the modules will be revised from time to time to cater to the needs of students. CLS will provide information to parents/guardians on these enrichment programmes.

Our SCC Programmes

- **CLS Character Development Programme**

CLS character development programme (LEADERSHIP) aims to inculcate positive values and qualities in our young leaders. Character development is a learning process that enables them to understand, care about, and act on core ethical values such integrity, resilience, excellence, adaptability and passion. With these core values ingrained in them, our young leaders can discern between right and wrong, make responsible choices and be aware of their roles in nation building.

- **CLS Enrichment Programme**

Our inquiry-based curriculum caters to each individual child and nurtures their infinite strength and competencies. The CLS Global Affairs section in CLS Enrichment Programme (THINKER) challenges our students to think deeper, ask questions, explore, and look at the world critically. The CLS Aesthetic and Creative Expression Programme aims to promote our students' imagination, motivation and develop interpersonal skills through our carefully planned modular activities. Alongside with The CLS Drama & Communication, we hope to develop the emerging 21st century competencies and social competencies in all our students.

- **CLS Outdoor Programme**

As a strong believer of striking a balance between work and play, holistic development for our students can be achieved through CLS Outdoor Activities (ENGAGING & EMPOWERING). This Outside-The-Classroom Outdoor Programme consists of modules such as sports & games, fundamental movement refining, dance and gardening provide students with a well-rounded education. Friendships are forged, character is defined, limits are conquered, and potential is unleashed.

- **CLS Homework Supervision Programme**

At Commit Learning SchoolHouse (CLS), we believe in first nurturing a love for learning in every child that will pave her journey towards and beyond academic excellence. This begins with cultivating the right attitude and morals through our CLS Homework Supervision Programme where we provide support and guidance to our students by instilling the discipline to focus on their school homework and spelling during the structured time frame.

17. What if my child feels unwell in the SCC?

Visual screening and temperature-taking for every student will be carried out upon arrival at the SCC. If a student shows any symptoms of being unwell, parents/guardians will be informed immediately for fetching. No medication will be administered to the child by the SCC staff.

Parents/guardians are to report to the SCC upon arrival at school. SCC staff will accompany parents/guardians to proceed to the School General Office to pick up the child.

18. What time can I pick my child up from the SCC?

You can pick your child up from the SCC during the batch dismissal timings at 2.30pm, 5.00pm or 6.00pm onwards. However, parents/guardians are strongly encouraged to allow their child to stay until the final batch dismissal for the day, to enable students to enjoy the holistic programme catered for every student in the SCC.

19. Are Safe Management Measures implemented in the SCC?

The SCC has put in place Safe Management Measures to safeguard the well-being of our students and staff. There are no restrictions on intermingling among students within school during mask-on activities, nevertheless, students will be grouped based on their level and class and allocated designated rooms. The same SCC staff will also be deployed to look after each group of students.

Here are some of the safe management measures put in place in the SCC?

a) Health Screening

- Minimum twice-daily temperature-taking and visual screening for all students and staff.
- Students and staff who are unwell with flu-like symptoms are required to stay away from the SCC. They should seek medical attention immediately and be tested for COVID-19. Unwell students should remain at home until they are tested negative for COVID-19.

b) Hygiene

- Frequent cleaning of high-touch surfaces and disinfection of the premises will be carried out daily.
- Students will continue to practise frequent hand-washing throughout the school days and carry out wipe down of tables and shared equipment after use.